



me@ramonsandino.com
ramonsandino.com

SKILLS

- Adobe Creative Suite
- Typography
- UI/UX Design
- Product Photography
- HTML/CSS

EXPERIENCE

Intern/Junior Designer—Basis, an Intel Company, San Francisco, CA, 2013-Present

- Designed new UX and visual design for company blog page
- Designed vector, bitmap, and animated icons for a wearable device
- Collaborated with developers to design and produce product marketing pages and email templates.
- Assisted senior graphic designer in developing new company wide branding
- Oversaw and produced all product photography while managing external contractors
- Designed and produced printed marketing materials for use at CES
- Produced various graphical elements for use on booth at CES

Family Room Specialist—Apple Inc, San Francisco, CA, 2011-2013

- Ensure customer's technical challenges are resolved while maintaining high levels of customer satisfaction throughout the appointment
- Repair various Apple mobile devices as a certified technician
- Deliver OneToOne software training sessions
- Complete data transfers from OSX and MS Windows to new computers within a consistent 24-hour turnaround time
- Maintain customer satisfaction and smooth wait lines at the flagship Apple store's Genius Bar which sees over 450 customers a day

Specialist—Apple Inc, San Francisco, CA, 2008-2011

- Consulted with over 50 customers a day to best meet their technological needs
- Sold laptops and desktops, iPhones, iPods and accessories to customers from all over the world who visited the flagship store
- Utilized my interpersonal skills and communication skills to ensure all customers received consistent and thorough service

AWARDS

Academy of Art University Spring Show 2013, 2014; Web Design

EDUCATION

Academy of Art University, San Francisco, CA
BFA Web Design and New Media, 2014